

**FACTS****WHAT DOES Interstate Auto Group, Inc. d/b/a CarHop (CarHop) DO WITH YOUR PERSONAL INFORMATION?**

|              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Why?</b>  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.                                                                                                                                                                                          |
| <b>What?</b> | <p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>■ Social Security number and <b>Income</b></li> <li>■ <b>Credit Scores</b> and <b>Credit History</b></li> <li>■ <b>Transaction History</b> and <b>Checking Account Information</b></li> </ul> <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> |
| <b>How?</b>  | All financial companies need to share <b>customers'</b> personal information to run their everyday business. In the section below, we list the reasons financial companies can share their <b>customers'</b> personal information; the reasons <b>CarHop</b> chooses to share; and whether you can limit this sharing.                                                                                                                                                                                    |

| Reasons we can share your personal information                                                                                                                                              | Does CarHop share? | Can you limit this sharing? |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------|
| <b>For our everyday business purposes—</b><br>such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                | No                          |
| <b>For our marketing purposes—</b><br>to offer our products and services to you                                                                                                             | Yes                | No                          |
| <b>For joint marketing with other financial companies</b>                                                                                                                                   | No                 | We don't share              |
| <b>For our affiliates' everyday business purposes—</b><br>information about your transactions and experiences                                                                               | Yes                | No                          |
| <b>For our affiliates' everyday business purposes—</b><br>information about your creditworthiness                                                                                           | No                 | We don't share              |
| <b>For nonaffiliates to market to you</b>                                                                                                                                                   | No                 | We don't share              |

|                   |                                                                               |
|-------------------|-------------------------------------------------------------------------------|
| <b>Questions?</b> | Call 952.767.4352 or go to <a href="http://www.carhop.com">www.carhop.com</a> |
|-------------------|-------------------------------------------------------------------------------|

## Who we are

### Who is providing this notice?

Interstate Auto Group, Inc. and its subsidiaries, each of which is an auto dealer doing business under the name CarHop (CarHop). \*

## What we do

### How does CarHop protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

### How does CarHop collect my personal information?

We collect your personal information, for example, when you

- Apply for financing                      or Use your credit or debit card
- Pay us by check                              or Give us your income information
- Provide employment information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

### Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

### Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include companies with a Universal Acceptance Corporation or CarHop Finance name.*

### Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *CarHop does not share with nonaffiliates so they can market to you.*

### Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *CarHop doesn't jointly market.*

## Other important information

\*Interstate Auto Group, Inc. (NE)  
Interstate Auto Group, Inc. (KS)  
Interstate Auto Group, Inc. (PA)

Interstate Auto Group, Inc. (IA)  
Interstate Auto Group, Inc. (OK)  
Interstate Auto Group (UT), Inc.

Interstate Auto Group, Inc. (MO)  
Interstate Auto Group, Inc. (CO)  
Interstate Auto Group, Inc. (SD)

Interstate Auto Group (WA) Inc.  
Interstate Auto Group, Inc. (WI)  
Interstate Auto Group, Inc. (ID)